

Summary

Job Title:	Powersports PDI Service Technician (Gibbons, AB)
Start Date:	Immediately
Status:	Full-time
Compensation:	Compensation structure is a base rate plus flat rate \$19 to \$30+ depending on experience and efficiency Benefits after 3 months

Do you have a mechanical aptitude and a passion for ATV's, UTV's, and sleds? Are you interested in a career in the powersports industry working in a fast-paced environment? If so, then we want to hear from you!

Award Winning Employer of Choice by Boating Industry Canada, Gibbons Motor Toys is a marine and powersports dealership headquartered in Gibbons, Alberta. We retail and service KingFisher, Stabicraft and Coyote boats, Mercury engines, Can-Am offroad vehicles, Ski-Doo snowmobiles and more. We stock a large variety of parts, accessories, and riding gear for all your outdoor needs. With over 40 years of experience, our sales, parts, and service departments provide the best knowledge in the industry!

We are currently looking for an entry-level **PDI Service Technician** to be primarily responsible for performing high quality pre-delivery inspections and accessory installations on CanAM ATV's, UTV's and Ski Doo snowmobiles. Through experience and training key responsibilities will grow to also include mounting and rigging outboard motors and performing high quality rigging and installation work on a variety of Kingfisher, Coyote and Stabicraft aluminum boats.

The PDI Service Technician will excel in meeting daily work schedules, demonstrating strong product knowledge, customer service, work area organization, and safety. This is an entry-level position however an established understanding/knowledge of mechanical concepts will be required, and any experience in working on small engines will be considered an asset.

Reports To: Alberta Service Manager

Key Responsibilities

Quality of Work

- Perform high quality PDI's, and rigging work with meticulous, high-quality results
- Accurately follow PDI protocols
- Notify Service Manager of any issues that require additional labour prior to completing work
- Recognize and limit distractions to maximize one's performance and quality of work while contributing to enhance Gibbons Motor Toys' high level of standards. (ex. cell phones, customer distractions, other co-workers)

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- Be accountable for all work and ensure that units are carefully inspected and reviewed prior to delivery / water test, including review of repair orders to confirm all add-ons purchased were installed / completed

Time Management & Efficiency

- Complete all assigned tasks according to work order estimates and their daily work schedule
- Maintain delivery schedules while ensuring the work meets or exceeds the organization's high-quality standards
- Identify the most efficient way to safely complete scheduled assignments and strive for improved efficiency through increased knowledge and experience
- Display reliable attendance and schedule time-off with advanced notice and approval, taking into consideration busy times

Customer Service

- Cross train to skillfully repair and service a wide variety of products from multiple manufacturers
- Maintain a positive and friendly attitude toward all of our customers
- Handle difficult situations calmly and with confidence

Regulations & Safety

- Always correctly use the proper personal protective equipment
- Maintain safe work habits and a safe working environment
- Be aware of surroundings and avoid potential hazards or dangerous situations

Work Area & Documentation

- Maintain a clean work area and promptly discards scrap materials, packaging and unused parts as necessary
- Organize all tools, parts, supplies and equipment so everything is easily accessible and presentable to customers
- Correctly enter identifying work order information into electronic repair order system with the associated completed service or repairs, including pictures
- Have and maintain adequate and organized tool sets. Respect and maintain shop tools / equipment

Process Improvements

- Identify and suggest ways for the organization to improve the efficiency and quality of service processes
- Effectively assist with implementing and supporting improvements to service processes
- Complete all manufacturer required training as required:
 - All BRP technical updates
 - All other BRP training related to technicians
 - All Mercury E-Skills
 - All classroom courses as per management's request

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- Regular usage of the "BRP Community" for technical questions and product knowledge development

Professional and Personal Development and Improvement

- Share in the team culture of continuous professional and self improvement
- Actively participate in all performance planning exercises and peer feedback requests
- Be accountable and strive to lead by example, regardless of employment capacity or role
- Remain informed on and follow all applicable company policies

Work Schedule and Benefits

- 4 days a week; 10 hour shifts
- Occasional overtime required during busy times, with the option to bank time for time off with pay in slower season
- Group health, dental, life and disability benefits after 3 months of employment
- Mandatory enrolment in employer matching pension plan after 1 year of employment
- Must display reliable attendance and schedule time-off with advance notice

Requirements

Educational and experience requirements include:

- Formal training in a related vocational program would be preferred
- Proven ability to consistently meet work schedules
- Ability to meet all physical requirements of the job
- Above-average computer skills for using electronic work order and diagnostic systems
- Established understanding of mechanical concepts
- Experience working on small engines will be considered an asset
- Basic knowledge of equipment safety and procedures
- Basic math and problem-solving skills
- Strong work ethic and consistent attendance
- Proven ability to recommend process improvements
- Demonstrated ability to maintain organization and safety

With continued commitment to the ongoing enhancement of a first class and engaged team culture, Gibbons Motor Toys is awarded one of Boating Industry Canada's Employers of Choice.

http://boatingindustry.ca/featured-articles/7848-m-p-mercury-and-gibbons-motor-toys-earn-employer-of-choice-award-recognition?utm_source=newsletter&utm_medium=email&utm_content=4760941&utm_campaign=

Please submit resume along with cover letter that highlights key qualifications to careers@abgmt.com

